

### Mobile Health SaaS Platform for Patient Education, Engagement and Informed Consent



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**Interview conducted by:**  
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**CEOCFO: Dr. Fialkov, what is the concept behind Rational Surgical Solutions, Inc and Rati-F®?**

**Dr. Fialkov:** Rational Surgical Solutions is essentially the holding company. Our flagship product and subsidiary company of RSS is Rati-Fi®. Rati-Fi is a product for patient education and engagement and coordination of their care that has, at the core of it, the concept of informed consent and a standardized method of delivering that service.

**CEOCFO: Would you explain the problem and how you are able to make a difference?**

**Dr. Fialkov:** Informed consent is a process which is legally mandated before any patient is to undergo a procedure or a treatment which carries risk. The current standard for delivering informed consent is a discussion with the physician and then a signature on an informed consent document (an actual piece of paper.) The standard process leaves lots of room for improvement. First of all, from a documentation standpoint, if there is any dispute about what treatment or procedure the patient actually agreed to and what information was communicated to them comes up them, it really becomes a he said/she said type of situation. Also, the concept of informed consent is really dependent on the patient truly understanding what is going to happen, being given different options and having time to think about their choices before making them. In reality, due to mounting time pressures as a result of a worsening workforce shortage, individual physicians, healthcare teams, and hospitals do not have the luxury of spending the amount of time with the patient and their family to do the process justice. Inadequate informed consent can lead to poor outcomes. It can lead to increased costs for the system. It ultimately can lead to lawsuits for the healthcare team. Of course, most importantly, patients and families may not know what to expect, may have unrealistic expectations and may not be properly prepared to take care of themselves before and after surgery.

**CEOCFO: What have you developed?**

**Dr. Fialkov:** We have developed a system called Rati-Fi. Rati-Fi is software as a service. It is a multi-component system which consists of an iPad application as well as a web application. Through the system patients can be educated. They have access to resources in the form of high quality video content in multiple languages. The Rati-Fi process includes recording the consultation between the physician and the patient and this is all auditable, trackable and shareable by the patient with their family members and care givers.

