

Highland Solutions Announces the Company's Completion of their First SOC 2 Report

CHICAGO, Ill., December 12, 2013--Highland Solutions, a global provider of collaborative enterprise solutions, has announced that the company has successfully completed the Service Organization Control (SOC) 2 Report. Completion of this important report indicates that the policies, communications, procedures and monitoring of controls have been implemented by Highland Solutions under the SOC 2 guidelines and tested by an independent certified public accounting firm.

"Having achieved SOC 2 status, along with becoming HIPAA compliant, has positioned Highland as a unique partner that can address the important data security and compliance issues of our clients throughout the design, development, deployment and maintenance phases of projects," stated Jeff Nixon, chief operating officer at Highland Solutions.

The American Institute of Certified Public Accountants (AICPA) established the SOC 2 certification process to effectively replace the Statement on Auditing Standards (SAS) 70, as the official auditing standard for service organizations to demonstrate they have adequate internal processes and controls in place. Highland Solutions' audit included a full evaluation of the following Trust Services Principles:

- Security, ensuring the system is protected against unauthorized access (both physical and logical);
- Availability, indicating the system is available for operation and use as committed or agreed; and
- Processing integrity, confirming the system processing is complete, accurate, timely, and authorized.

"Highland Solutions' focus on strong internal controls is evident in this report," says Jim Jimenez, managing partner at SSAE 16 Professionals, LLP. "The successful completion of this audit is a testament to Highland Solutions' integrity, accountability and its commitment to its clients."

The audit undergone by Highland Solutions was conducted in accordance with the AICPA SOC reporting standards. It was conducted by SSAE 16 Professionals, LLP, a full service accounting firm providing SOC 2 audits. The completion of the report reaffirms Highland Solutions' commitment to operational excellence and specifically covers controls relevant to trust principles of security, availability, and processing integrity.

About Highland Solutions

Highland Solutions is a global provider of collaborative, enterprise solutions at the nexus of business and client relationships. Through strategic partnerships and a deep understanding of our clients' business processes, Highland Solutions has continuously evolved with the rapidly changing technology landscape. Our service offerings include custom development, cloud computing, systems integration, eCommerce, social business platforms and customer relationship

management (CRM) systems. For more information on Highland Solutions, visit highlandsolutions.com.

About SSAE 16 Professionals, LLP

SSAE 16 Professionals, LLP is one of the nation's leading firms specializing in SSAE 16 (SOC 1) and SOC 2 audits and readiness assessments. Each of our professionals has over 10 years of relevant experience at "Big 4" and other large international or regional accounting firms. Each professional is certified as a CPA (Certified Public Accountant), CISA (Certified Information Systems Auditor), CIA (Certified Internal Auditor), CISSP (Certified Information Systems Security Professional), and/or MBA (Master of Business Administration). For more information, please visit SSAE16Professionals.com.

###

CONTACT:

For more information regarding this press release or Highland Solutions, please complete our [online inquiry form](#). Media requests should be directed to marketing@highlandsolutions.com.

© Highland Solutions
200 S. Michigan Ave, Suite 1000
Chicago, IL 60604